



Derry Village PharmaChoice

To Whom It May Concern,

We recently engaged Dinesh and his team from Schooley Mitchell for a consulting project focused on optimizing our telecom services — specifically our VOIP phone system. As a busy pharmacy, reliable communication and cost efficiency are critical to our operations.

Our existing VOIP provider was becoming increasingly expensive and unreliable. We were looking for a better solution but did not have the time or technical insight to thoroughly evaluate alternatives on our own.

Schooley Mitchell conducted a detailed, objective review of our existing telecom setup. What stood out most was their unbiased approach — they were focused entirely on our best interests and never pushed a particular vendor or agenda. Their process was seamless, efficient, and required minimal time on our part.

After analyzing our needs, they identified a VOIP provider that not only aligned with our service expectations but also demonstrated superior professionalism and customer support. Schooley Mitchell supported us through every step of the transition, ensuring a smooth and disruption-free migration.

Thanks to their guidance, we switched providers and are now saving **32% on our monthly telecom costs**. More importantly, we're enjoying a much-improved service experience. The entire process was hassle-free, well-managed, and tailored to our business needs. We have now signed up to analyze our office supplies category.

We highly recommend Dinesh and his Schooley Mitchell team to any business looking to optimize essential services while improving bottom-line results. His professionalism, transparency, and client-first mindset made all the difference for us.

Sincerely,

Sri Pratap Sathyanarayana

Owner-Derry Village PharmaChoice

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