



**Thoroughbred**  
CONSTRUCTION GROUP

**105 Armco Blvd, Ashland, KY 41101  
(844) 977-0822**

July 23, 2025

To Whom It May Concern:

Schooley Mitchell of Louisa, Lee and Marla Balaklaw have been our telecom consultants for more than 5 years. They have saved us thousands of dollars. They have saved us money on our electrical bills at our old office. They have also given us advice about telephone signal strength issues in our office.

When storms took out our office telephones, on a Saturday, which would be our busiest time due to roof damage, Lee and Marla answered their phones. They forwarded calls to our cell phones, until phone service to our office could be restored. We like the fact that our consultants answer the phones after hours to support our business.

Schooley Mitchell was able to fix multiple different cell phone issues for us, saving us a great deal of time. Moving phones between accounts, getting a line that was not supposed to be on our account removed, getting activation fees removed, getting plans that the sales people in the stores added without our consent, have all been part of what Lee and Marla have done. In our busy business we do not have time to be dealing with the phone company to get issues resolved. That headache we have been happy to hand off to Lee and Marla.

We appreciate the savings that Schooley Mitchell has generated for us to improve our profitability. But we also appreciate the fact that with their knowledge and technical and billing expertise, they have handling things for us, that we did not have the time to handle for ourselves. We highly recommend Schooley Mitchell of Louisa to other businesses to help them deal with telecom issues, and save money.

Sincerely,

TJ Blagg  
Owner  
Thoroughbred Construction Group