



240 Third Avenue  
Huntington, WV 25701-1144  
July 1, 2026

To Whom It May Concern:

Schooley Mitchell of Louisa, Lee and Marla Balaklaw have been our cost expense consultants for the past 6 years. They have saved us thousands of dollars during that time, on our telecom expenses.

Schooley Mitchell is monitoring all of our telecom accounts from multiple different vendors for telephone, internet, and wireless.

When promotional discounts have expired, they have been on top of that to obtain new discounts. When discounts were removed inappropriately from our wireless accounts, Lee and Marla obtained credits for us. When we needed new cell phones, they were able to assist in the purchase of new phones, obtaining special promotions that are not readily available to the consumer. They have also had upgrade fees and shipping fees waived.

Schooley Mitchell has negotiated new internet contracts for us, reducing costs.

For waste expenses, for our three different locations, Schooley Mitchell has also saved us thousands of dollars, over time.

Schooley Mitchell has been monitoring these waste bills monthly line by line. When prices crept up in violation of our agreement with the waste hauler, Lee and Marla stepped in to obtain appropriate credits for us. They also got the prices rolled back to contracted prices.

I highly recommend Schooley Mitchell to other Habitat affiliates and other not for profit entities, to save money, and optimize services.

Sincerely,

A handwritten signature in blue ink, appearing to read "David Michael".

David Michael  
Executive Director