



Roy Fugitt  
roy@fugittlaw.com  
T (859) 744-5000

**FUGITT LAW OFFICE**  
Attorneys-at-Law  
24 Court Street  
Winchester, KY 40391  
www.fugittlaw.com

Palge Barhorst  
paigc@fugittlaw.com  
F (859) 744-7727

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To Whom It May Concern:

We have engaged Schooley Mitchell of Louisa (Lee and Marla Balaklaw) to help us save money and modernize our phone system. Over time, they have saved us thousands of dollars. When they started working on evaluating our phones several years ago, they identified our 25 year old phone system, as being obsolete, with no parts availability, and no one in the area who could work on the phone system. They proposed a modernization plan, and 9 months later when our phone system started to fail, we were able to quickly implement that plan.

Schooley Mitchell have been monitoring our phone, internet, and fax bills on a monthly basis. They have been negotiating new promotional pricing for us, which we do not have the time to do. Schooley Mitchell opens billing disputes for errors found on statements and they have obtained credits for us.

Schooley Mitchell has assisted with recommendations for IT modernization. Lee and Marla have assisted us with forwarding calls during inclement weather.

When our new phones were installed, Lee did this for us, to save us the cost of installer, and did all of the programming. He did this at no cost to us. That is just another benefit of working with Schooley Mitchell. The ability to reach out to a single point of contact for our telecom services, makes things simpler and easier for us and saves us time.

I highly recommend Schooley Mitchell to other law firms, businesses, and not for profits, to help them with their telecom and other expenses.

Sincerely yours,

*Paige Elizabeth Hicks*

Paige Elizabeth Hicks  
Attorney at Law  
Owner of Fugitt Law Office