



November 19, 2020

To whom it may concern:

Shirley's House of Hope, named after Shirley Koopman, is a shelter for women and children hurting from domestic violence and drug addiction. Opening in 2010, Shirley's House of Hope has continued to help women and their children by providing emergency shelter, a nine month healing program and transitional shelter. Our five main core values are Faith, Compassion, Hope, Truth and Love. Their mission is to Rebuild, Renew and Restore lives of women and children hurting from domestic violence along with alcohol and drug addictions.

I have worked with Denis in the past, and I am glad that his venture with Schooley Mitchell will be able to help us reduce our expenses. When I met Denis a few months ago at a Chamber Networking event, I was intrigued to hear that he would perform an analysis at no cost. He continues to inform me that the only compensation he receives for his services come from sharing in the savings that his team finds. Simply put, if they couldn't find us savings, their audit would be completely free. Since there wasn't any risk to us, we agreed to let Schooley Mitchell take a look at our bills.

Schooley Mitchell performed an analysis on our Telecom (Internet and Landline), Merchant Services and Waste this past quarter. I was extremely impressed with the professionalism and attention to detail that they demonstrated.

While there was savings in merchant services with another vendor, we decided the benefits of staying with the current vendor outweigh the savings. They also helped find future savings in Waste as we are currently bound by a contract. And lastly, concerning our Telecom expense, I personally asked for new pricing, but they would not negotiate. Schooley Mitchell, managed to find Shirley's House of Hope a 12.74% in savings.

I recommend any business owner interested in saving time and money on their various business expenses to give Schooley Mitchell a call. Their service is risk-free, and you'll be glad you did.

Sincerely,

Julie Cravillion
Executive Director