



**PARKER CARLSON & JOHNSON**  
*Investment Management*

September 10, 2003

To Whom It May Concern:

Parker Carlson & Johnson recently engaged Nicholas Williams of Schooley Mitchell Telecom Consultants to review our costs of telecommunication services.

After the initial contact and review of these services, Mr. Williams presented a professional and detailed report of our current costs and potential savings. We implemented these cost-cutting actions with no effect on our service level. Mr. Williams kept me informed at every step of the project.

I believe his services have been valuable to our business. He has done everything he said he would do in a very professional and timely manner. I would highly recommend Mr. Williams and Schooley Mitchell to any business wishing to investigate cost-reducing actions with immediate payback.

Sincerely,

Mary Stuart  
Director of Operations