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November 8, 2004

To Whom It May Concern:

In March of 2004, Matrikon retained the Services of Schooley Mitchell Telecom Consultants. Bill Webster worked on our file and we are very pleased with the results.

Following a thorough review of our local, long distance, cellular and conferencing services, Schooley Mitchell provided us with recommendations that decreased our overall costs by close to 27% while improving our overall phone support service.

Schooley Mitchell recommended a maintenance provider for us that we are pleased with both the service and cost, as there is a considerable savings versus our previous service provider. Because their recommendations are independent and we only pay them if we save money, we know Schooley Mitchell is working toward our best interest.

I am pleased with the work they are providing to our company and would recommend Schooley Mitchell for any business wanting to review and improve their telecom costs.

Sincerely,

**Brian Murphy CCNA,CCA,MCP**  
**Team Lead**  
**Matrikon IT Group**

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