



Connell Real Estate Limited

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21 October 2004

To Whom It May Concern:

Brooke Tinkess of Schooley Mitchell Telecom Consultants was retained by our company to review our telecommunications environment. Our goal was to ensure that we were receiving the best value for our telecommunications expenditures.

The process took very little of our time. We were provided with a report detailing our current environment and recommendations for improvement. The result was a 32% reduction in our telecommunications costs.

We're very pleased with the service and would encourage any organization to retain Schooley Mitchell Telecom Consultants for a "risk free" analysis of their telecommunications environment.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dennis E. Lunow". The signature is fluid and cursive, with a large initial "D" and "L".

Dennis E. Lunow, B.A., FRI
Vice President



Industrial • Commercial • Investment Real Estate

