



CENTRE D'ACCÈS AUX SOINS  
COMMUNAUTAIRES DE

**YORK**

COMMUNITY CARE  
ACCESS CENTRE

July 10, 2002

Melissa Davis  
Schooley Mitchell Telecom Consultants  
91 Brunswick Street,  
Stratford, Ontario  
N5A 3L9

Dear Melissa,

I would like to thank you and the other School Mitchell Telecom Consultants for all the assistance you provided me in regards to arranging for three new telephone lines to be installed/set-up at two different sites. It was necessary for this installation to be done in a timely basis and I found your service to be a big time saver since you placed all necessary calls to Bell Canada on our behalf.

On two separate occasions, the Bell Service Technician was going to leave without completing the necessary work. Both times, I contacted Schooley Mitchell and had your consultants speak to the Bell Service Technician, in a matter of minutes your consultants had the technician agree to complete the job.

I would definitely use your services again and recommend it to others.  
Thank you,

Lyanne Reid  
Office Technology Associate  
York Community Care Access Centre