



FAMILY YMCA
OF STRATFORD-PERTH

204 Downie Street
Stratford, Ontario
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(519) 271-0480

March 15, 2000

To Whom it May Concern:

Schooley Mitchell reviewed our telecommunications services and made recommendations for improvements that resulted in cost savings and increased efficiency. I have been pleased with the level of professionalism and service the Schooley Mitchell has provided on an ongoing basis to the YMCA.

Based on their performance, I have no problem in recommending Schooley Mitchell to any business or organization.

Sincerely,

James M. Bonk
Chief Executive Officer



A MEMBER AGENCY OF THE UNITED WAY OF STRATFORD-PERTH