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November 30, 2001

Mr. David Fritz
Telecommunications Manager
Enterprise Rent-A-Car
600 Corporate Park Drive
Clayton, MO
63105

Dear Dave,

We have been negotiating with Schooley Mitchell Telecom Consultants to provide advice, guidance and recommendations regarding our telecommunications service.

We have requested Schooley Mitchell's assistance on a number of occasions for their independent and objective advice and guidance regarding our telecommunications services. Schooley Mitchell has successfully negotiated specialized solutions with our telecom service providers that resulted in significant benefit to our business. If we hadn't received assistance from Schooley Mitchell, we would not have realized these solutions in such a timely manner.

To date, Schooley Mitchell has completed these projects without an agreement in place. They have consistently exceeded our expectations in each of these cases by providing timely, tangible results.

I am very pleased with the level of professionalism demonstrated by Schooley Mitchell Telecom Consultants, and recommend that we formalize a National agreement so that all Enterprise offices can benefit from their expertise.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Wessel', written over a light blue horizontal line.

Daniel C. Wessel
Controller
Enterprise Rent-A-Car of SW Ontario