



523 College Street
Toronto, Ontario M6G 1A8
Phone (416) 926-9762
Fax (416) 926-1932

Thursday January 8th, 2004

Schooley Mitchell Telecom Consultants
398 River Glen Boulevard
Oakville, Ontario
L6H 5X5

To Whom It May Concern:

Please accept this letter in recognition of one of your consultants, Mr. Michael McMahon. Mr. McMahon has been working with Sistering for the past couple of months and his manner is exemplary. Not only has he managed to project saving our organization (United Way funded, charitable organization) a considerable amount of money, he has done so in an honest, knowledgeable, straight forward and personable way. His research into Sistering's telephone and internet account history has been extensive and with 9 different telephone numbers corresponding to 4 separate locations our set up is a complicated one indeed. Although there are still a few "hick-ups" with regards to our internet connections, we are confident that Michael will solve these problems calmly and efficiently.

Please pass on along our compliments.

Yours truly,

Angela Ryan
Interim Office Manager

