



F R I E N D S S E M I N A R Y

February 25, 2004

Greg Lowry
Schooley Mitchell Telecom Consultants
120 West 15th Street, #5A
New York, NY 10011

Dear Greg:

With some reservation, we retained Schooley Mitchell Telecom Consultants to review our telecommunications services and expenditures. Since we use the E-rate program, which provides discounts on telecommunications costs to eligible schools and libraries, we felt that we were already paying the least amount possible for these services.

What a wonderful surprise when Greg Lowry found us significantly lower rates for all of the services that we use, including local service, long distance, cellular and Internet access! He proved to me that the E-rate program is not a guarantee for the lowest price.

He also found that Verizon's records showed that we had a 96-month Centrex contract when, in fact, that was not the case. After much negotiation, he was able to release us from the contract.

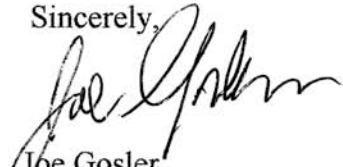
Additionally, he found services that we no longer require and cancelled them to further reduce our monthly telecom expenses.

What we have found is a business partner who has taken the responsibility to review all of these expenses with the diligence that it requires. We simply don't have the in-house staff to do this ourselves.

We highly recommend Schooley Mitchell Telecom Consultants and their services to anyone who wants to gain control of their telecommunication expenses and have experts performing the review. They attended to the details from the first meeting and continue to find ways to save us money, yet not compromise the performance of our vital telecommunications services.

Thank you for all that you have done for us. We look forward to a long business partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Gosler". The signature is fluid and cursive, with a large initial "J" and "G".

Joe Gosler
Business Manager