



August 29, 2004

Neil Hostein
Schooley Mitchell Telecom Consultants
21 Westie Rd.
Brantford, Ontario
N3T 5L4

Neil,

I would like to take this opportunity to thank you and John for the excellent services you have provided Grober. Both of you have impressed me with your professional, yet personable and patient approach to the evaluation of our telecommunication needs.

Needless to say, our telecommunication service charges, especially our cell phone charges, have been reduced significantly. Grober has experienced a net savings as a result of your diligence in implementing a sound program to reduce our telecommunications costs.

You told us what you could do for us ... and you went ahead and did it. I consider that to be the foundation of a good working relationship. We look forward to continuing our relationship with Schooley Mitchell in the future.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Carmen M. Knight".

Carmen M. Knight
Controller

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415 Dobbie Drive, Cambridge, ON N1T 1S9 phone 519-622-2500 fax 519-622-7694 toll free 1-800-265-7863

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