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To Whom It May Concern:

We recently retained the services of Mary Hall and Schooley Mitchell Telecom Consultants to assist us in ensuring we were receiving the best value for our telecom expenditures.

Mary looked at our local, long distance, cellular and internet services and provided an independent and comprehensive analysis. While the review is still in progress, we have thus far achieved 12% reduction in our total spending and an impressive 29% reduction in long distance costs. As well there has been consolidation of vendors where appropriate to increase efficiencies.

We have been very pleased with the services offered by Mary Hall and Schooley Mitchell and would encourage any organization to participate in their risk-free analysis.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Penner', written over a horizontal line.

John Penner
Controller