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January 15, 2004

Sean T. Fox
Strategic Partner
SCHOOLEY MITCHELL
Telecom Consultants
441 Wyndham Drive
Maineville, OH 45039

Dear Sean:

Thank you for introducing the customized services of Schooley Mitchell to our management consulting firm. The benefits of your expertise became obvious upon the review and subsequent recommendations pertaining to our telecommunication systems. The cost savings realized were more than expected and will immediately have a positive impact on our bottom line.

We found your approach to be independent, objective, and succinct. The process from information gathering to recommendations was expeditious with clear communication from start to finish. We welcome the opportunity to serve as a reference and will definitely give you and your team high marks. This has been an assignment well done!

We look forward to a long-term relationship and future successes together.

Sincerely,



James L. Taylor
President and CEO