

November 24, 2004

Sean T. Fox  
Schooley Mitchell Telecom Consultants  
441 Wyndham Drive  
Maineville, OH 45039

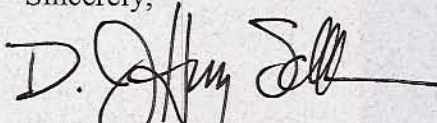
Dear Sean:

Thank you for your efforts in evaluating our telecommunications systems and services, and making recommendations that will save us thousands of dollars. Your analysis and recommendations were very thorough and were conducted with a great deal of professionalism. You handled virtually every aspect of the process, requiring very little time on our part. To save so much money with so little effort on our part was a tremendous value.

We would not hesitate to recommend you and Schooley Mitchell's services to any company looking to save time and money on their telecommunications needs.

We look forward to a long-lasting, mutually rewarding business relationship.

Sincerely,



D. Jeffrey Scheeler  
Chief Operating Officer