



**FARMERS**

Brad Fitzgerald  
Fitzgerald Insurance Agency  
515 W Francis Ave Ste 5  
Spokane, WA 99205

To whom it may concern:

Please let this letter serve as my support of the services provided to our agency by Lori Miller and the Schooley Mitchell expense reduction program. We had long wanted to do a thorough review of our accounts to check for cost savings, but it was not getting accomplished. It was a relief when Lori asked to take the burden off our shoulders.

Lori reviewed our telecom expenses and requirements and did a thorough job. She provided us with a risk free analysis at no cost. Lori provided a detailed report outlining our current services and actual costs. She was able to identify savings of over 21% for our business.

There was minimal time invested into the process on our end. We simply provided 3 months of bills from all of our service providers and she did the rest. I highly recommend the Schooley Mitchell program and Lori Miller to anyone who is looking to save money and optimize their telecommunications spending.

Sincerely,

A handwritten signature in black ink, appearing to read "Brad Fitzgerald".

Brad Fitzgerald