



# The Children's Aid Society OF HAMILTON

April 13, 2010

John Lake  
Schooley Mitchell Telecom Consultants

Dear John,

I would like to thank you and your team for the exceptional work you provided to The Children's Aid Society of Hamilton.

The expertise and experience your company has to offer, provided us with significant cost savings for our telecom services. From the analysis of our existing telecom services, request for proposal, proposed service plan and negotiation of services with service providers, you always had our best interests in mind.

We appreciate you taking the time to understand our exact requirements and your commitment to making sure we were completely satisfied with the choices we made. The professional approach and thoroughness of your work has made it a pleasure to work with you.

I would highly recommend you and your company to anyone looking to optimize their telecommunications equipment and services, while reducing costs at the same time.

Sincerely,

John Martindale  
Manager of Information Technology  
The Children's Aid Society of Hamilton