

January 14, 2009

Sharon Kim

Dear Sharon and David:

I want to thank both of you for coming to my rescue and providing the expertise needed to analyze and adjust my very costly telephone billing.

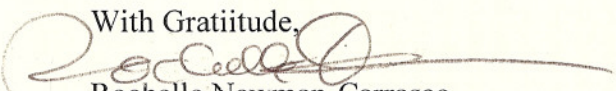
As you know, my company had transitioned from a larger advertising agency to a smaller, more boutique creative shop. As part of that transition, we had moved offices and, in doing so, set up our existing phone system and had our old phone numbers forwarded to our new space. The costs were significant and out of proportion to the needs and size of our business.

Not only did you step in and identify where money was being wasted, but you were able to provide the kinds of solutions that matched our needs while cutting costs at the same time. By the time we made all of the recommended changes, you and David had managed to save my company over \$1,500.00 a month. For context, that represents about 75% of what I was incurring on a monthly basis.

I cannot say enough good things about how easy you were to work with. You were proactive, thoughtful, informed, professional and a real ally in what to me could have been a very confusing process. You made everything clear and understandable. You acted with my best interests in mind and you listened to what I was trying to accomplish both short and long term.

If I can ever be of assistance to you in any way, please let me know. I am happy to speak to any future clients who might want to hear a real case study of a company that was literally throwing out money and who, because of your excellent services and expertise, was able to make meaningful changes with significant savings and never disrupt business in any way. You guys are the best!

With Gratiitude,



Rochelle Newman-Carrasco
CEO
Enlace Communications, Inc.