



Encore Sales, a partnership of • Associee d'Encore Sales  
1326281 Ontario Limited • LTEE  
1326282 Ontario Limited • LTEE  
333 North Rivermede Road, Concord, Ontario L4K 3N7

June 12, 2008

To Whom It May Concern:

Our company first contacted Schooley Mitchell Telecom Consultants in late 2006 to review and advise us on our telecommunications services.

Howden Young provided us with an independent and professional service in managing our telecom services and reducing our monthly expenses. We are very pleased with the 31% savings after implementing the recommendations for our local and long distance services.

What followed was an analysis of our wireless service. Howden prepared a detailed assessment of our cellular usage and costs with recommendations to optimize services while meeting our business needs and to minimize costs without changing service provider. With implementation completed earlier this year, our monthly invoices have been reduced considerably and this was accomplished without involvement from our staff and at no cost to us.

Howden has been thorough and diligent in his work on this account and extended himself in helping us in other areas and in answering questions on other matters. As a result, we have contracted him to complete assessments and make recommendations for our other wireless accounts. We now have a plan for improving on these other services.

I would not hesitate to recommend the Professional Services provided by Howden Young and Schooley Mitchell to any business looking for telecommunications expertise and reducing costs.

Sincerely,

A handwritten signature in black ink that reads "Jordan Bloomberg". The signature is written in a cursive, flowing style.

Jordan Bloomberg  
Encore Sales – Vice-President Sales & Principal