



March 15, 2004

Neil Hostein
Schooley Mitchell Telecom Consultants
21 Westie Road
Brantford, Ontario N3T 5L4

Neil,

A big thank you to yourself and John, and indeed the rest of the Schooley Mitchell team for the work you have done and continue to do on behalf of our Telecommunication needs.

You are to be commended on your personal approach, and your constant willingness to "go the extra mile" in service. I have felt very comfortable with the relationship we continue to build, and am pleased with the level of savings you have successfully brought to our company.

I would certainly not hesitate to recommend your services to anyone.

Here's to a long and prosperous relationship in the years to come.

A handwritten signature in black ink, appearing to read "Gary Scott", is written over a light blue horizontal line.

Gary Scott
IT Administrator