

June 28, 2005

Mr. Neil Hostein
Schooley Mitchell Telecom Consultants
21 Westie Road.
Brantford, Ontario
N3T 5L4

Dear Neil:

During the past year, Schooley Mitchell has been working with Brant Community Care Access Centre as our telecom consultants. The work has encompassed, a review of current telecom services, development of a proposed services model, and negotiation of the preferred services model with telecom providers. Your professional knowledgeable approach in the analysis of complex telecom provider information has allowed Brant Community Care Access Centre to achieve improved telecom service consistency and significant cost savings.

Schooley Mitchell provided excellent customer services throughout the entire process. We look forward to the financial benefits we will receive in the years to come, and to continuing our relationship with Schooley Mitchell.

Sincerely,



Antonio Araujo
Director, Corporate Services

AA/pt